

May 28, 2001

Financial Institution
Address
Address

Re: In-State Financial Institution Data Matches (FIDM)

Dear Sir:

The Department of Human Services is pleased to announce that we are ready to move forward and implement in-state financial institution data matches. Implementation of the matching process is scheduled to commence immediately. The Department has worked closely with the Maine Association of Community Banks, the Maine Bankers Association and the Maine Credit Union League to develop a Memorandum of Agreement for all financial institutions in Maine and the Department to sign. State and federal law mandate this Agreement. The Agreement outlines the purpose and terms regarding the match process. You will need to select four quarterly submission dates and indicate your preference for receiving and sending data, and payment.

The Department has joined a 14-state alliance, which has contracted with Informatix, Inc. to perform the data match services. Informatix is a leader in secure, web-based data exchange transactions. Informatix's experience, industry acumen, and technical capabilities enable them to design systems fully compatible with financial institution data exchange standards. Security is Informatix's highest priority. Informatix has carefully developed and scrupulously maintains advanced on-line encryption and security protocols, which means you enter a secure system designed to protect the assets and privacy of your account holders. Informatix, Inc. has already established a toll free hotline for financial institutions 1-877-965-3436. Informatix's website for FIDM is <http://fidm.statedatamatch.com>. Tier will also be conducting outreach to financial institutions once the Agreements are signed and returned to the Department.

Financial institution data matches can help child support programs collect millions of dollars in unpaid child support. Your participation in this process is crucial to its success. Your support and cooperation is greatly appreciated as we work together to improve the lives of Maine's children.

You should return the Agreement to me once signed. If you have any questions or need additional information please contact me at your convenience. Thank you again for your assistance.

Sincerely,

Debby Willis
Legal Counsel
Division of Support Enforcement and Recovery
(207) 287-5095

Encl.: Memorandum Agreement